EFEASIBILITY V2.7.2 – RELEASE NOTES V1.0

Table of Contents

1. Version History

Author	Revision #	Date	Comment
Janki Prajapati	0.1	23-Sep-2025	Initial Document Creation
Janki Prajapati	0.2	24-Sep-2025	The following updates have been made: **Defect Resolutions:** **Added:** TPTEF-5537 TPTEF-5538 TPTEF-5492 TPTEF-5535 TPTEF-5536 TPTEF-5537 TPTEF-5538 TPTEF-5539 **Open Defects:** **Added:** TPTEF-5430 TPTEF-5429 TPTEF-5426
Janki Prajapati	1.0	25-Sep-2025	Document Finalized

2.   Purpose

The purpose of this document is for **TransPerfect** to disseminate information to end-users (internal and clients) prior to a system release and detail the new features and important changes. This is performed several weeks in advanced of Upgrade Date by issuing Pre-Release Notes. The end-users of the system can use the Pre-Release Notes in evaluating if their intended use of the system will be impacted with the changes introduced in the system release. The Final Release Notes are then issued once the internal Validation Package has been reviewed/approved by Trial Interactive Quality Assurance. The Final Release Notes will contain the final list of items in scope of the Release.

NOTE: **TransPerfect** will make commercial best efforts to minimize the differences between the Pre-Release Notes and the Final Release Notes, but due to Trial Interactive's Agile Software Development methodology, cannot guarantee there will be no changes in scope.

3.   Scope

The scope of this document applies to the release of the following computerised system:

System In Scope	
System Name	eFeasibility
System Version	2.7.2
Release Type	Patch

4.   Definitions / Acronyms

Term	Definition/Description
JIRA	A proprietary issue tracking product, developed by Atlassian, used for bug tracking, issue tracking, and project management
SQA	Software Quality Assurance
Testiny	A web-based test management software that facilitates software quality assurance; it produces reports on a release candidate and documents the nature and category of bugs
TP	TransPerfect
TI	Trial Interactive

5. System Overview

A. SYSTEM DESCRIPTION

TransPerfect's *Trial Interactive* has been used successfully by TransPerfect customers for over 15 years in hundreds of clinical trials to store critical trial documents as part of the Electronic Trial Master File. Trial Interactive's platform is a web-based and mobile-enabled software-as-a-service (SaaS) application that provides eClinical solutions for eTMF and content management, Study Start-Up, and various other tools used in conducting a clinical trial.

Trial Interactive's products deliver a wide range of benefits to any organization looking to leverage new efficiencies and opportunities in Trial Master File, clinical trial management, content management, and eLearning:

- An electronic Trial Master File archive that meets all regulatory, security, access, and storage requirements in all countries and regions.
- A fully hosted SaaS solution that is 21 CFR Part 11, Annex 11, ERES, GDPR, and GxP compliant.
- A single access point for all trial content and sponsor and site personnel documentation.
- Support a series of TMF workflows, including document import and indexing, quality review, audit and inspection, document certification, remote monitoring, redaction, and the capture of other Clinical Trial documentation.
- Effective management of documents that are created internally or externally. Trial Interactive is the only solution that provides a best practice and validation-ready approach to creating, collecting, reviewing, and finalizing documents bound for the eTMF archive.
- A thin-client, consumer-grade user interface that supports most major browsers and a mobile app that supports iOS and Android devices.
- A powerful, flexible technical stack with many integration options, including an API, Event Service Bus, sFTP Dropbox, and Corporate Directory Integration with Single Sign On.
- Increased teamwork and collaboration via one global view of clinical trials, training, and supporting documentation.
- A flexible, configurable document management solution for Clinical, Quality, and Regulatory documentation that supports a series of reviews and authoring solutions.
- Dashboards and reports that provide KPIs, measurable metrics, simple Excel exports, and complex standardized and custom reports.
- Adaptable, built-in machine learning features such as auto-classification and metadata extraction enable AI auto-coding capabilities.
- Integrations into other Trial Interactive products (GlobalLearn, myTI, CTMS) to provide a comprehensive set of solutions to effectively manage the entire clinical trial process from protocol conception through closeout.

B. EFEASIBILITY

eFeasibility is the configurable survey application within the Trial Interactive e-clinical platform. E-client feasibility workflows make it easy to select site contacts, configure questionnaires, schedule questionnaire emails to site contacts, collect responses and other essential documentation, analyze incoming responses with real-time reporting, and rank site contacts to reduce the cycle time and get qualified sites into study start-ups. eFeasibility has the following features:

- Question Templates with Scoring: eFeasibility allows our users to configure questions based on their clinical trial and business needs. The system is intuitive and easy to use, so creating your questionnaires is painless. Once you have configured your templates, you can then leverage them for future studies, saving time on designing questionnaires. Less time with setup means a quicker path to survey responses and site activation.

- Contact Management: eFeasibility provides an easy way to manage, import, and export distribution lists. Review the history of every survey and study to which a site contact has responded.

- CDA Document Capture with E-Signature: With our built-in CDA process and e-signature feature, eFeasibility streamlines this process for each investigator before or during the questionnaire responses collection.

- Email Scheduling: Schedule emails for sending questionnaires at specific dates and times.

- Reports: Clients can configure and export the response of a questionnaire into CSV or Excel files. Customize report headers and select survey response data to evaluate KPIs based on your clinical needs.

- Intelligent Question Forms: eFeasibility allows our clients to create complex, logic-based questions.

- Integration with eTMF: Site Feasibility responses are required in your TMF. With integration into our eTMF solution clients can easily add their responses to a designated folder in the eTMF room.

- CFR 21 Part 11, ER/ES, GxP and Annex 11 Compliant: eFeasibility maintains compliance with all current and emerging regulations critical to clinical operations.

6. Release Overview

A. INTEGRATION OF SITE FEASIBILITY DATA INTO CTMS

EF-185: This enhancement integrates critical site feasibility data directly into CTMS, enabling more efficient, accurate, and compliant clinical trial operations. By consolidating feasibility information within CTMS, users can make informed site selection decisions without relying on manual data entry or external tracking tools.

Key benefits include:
- **Improved Site Selection:** CTMS users can evaluate site performance and feasibility details to make informed selection decisions.
- **Increased Efficiency:** Automates data transfer, eliminating manual entry and reducing the risk of errors, saving time and resources.
- **Enhanced Compliance:** Ensures all site feasibility data is stored within CTMS to support regulatory requirements.
- New and updated fields available in CTMS through this integration:
    - CDA Sent Date
    - CDA Received Date
    - FQ Sent Date
    - FQ Received Date
    - Site Approval Status

B. NEW SURVEY SENT COLUMN DISPLAYED IN THE FORM OVERVIEW

EF-191: This enhancement adds a dedicated **Survey Sent** column to track the original date each survey was sent to recipients. Previously, users relied on the **Last Updated** column, which did not accurately reflect the initial send date and required manual tracking. With this new column, users can now quickly identify the original survey send date.

C. INCREASED MEMORY ALLOCATION FOR ATTACHMENTS IN SURVEYS

EF-192: This enhancement increases the attachement memory allocation to support larger survey attachments, including videos. Users can now upload high-quality video content and other large files without restrictions, ensuring a smoother survey creation process.

D. ABILITY TO REASSIGN THE SEND FORM TO ANOTHER CONTACT EMAIL BY MANAGER

EF-201: This feature allows eFeasibility Managers to reassign a form to another site contact if the original assignee is unavailable. Previously, when a manager resent a form, the system created a new record, which caused inaccurate cycle time tracking and delays in form completion. With this enhancement, managers can directly reassign ownership of a form that has not yet been started. The reassigned contact becomes the sole owner of the form, while the original contact loses access.

7.   Release Schedule

Once approved for release on the date noted below, this version will be deployed to the Multi-tenant (MTI) environment during the normal maintenance windows:

Schedule (All timezones are in ET)	
Date of Release	26-Sep-2025
Estimated US MTI Upgrade Date/Time:	26/Sep/2025 4:00 AM
Date of Dedicated Client Upgrade:	For information about upgrading your dedicated instance to this new version, please contact your **TransPerfect** Customer Success Manager.

8.   Hardware and Software Requirements

The following describes the hardware and software requirements in order to use the v2.7.2 platform.

System Requirements	
Operating System	• Windows Version 7 or higher • All currently supported Mac OSX releases
Browser	• Internet Explorer: Version 11 or later • Edge: Version 20 or later (officially supported versions by Microsoft only) • Chrome: Current release and previous • Firefox: Current and ESR releases • OS X Safari: Current release and previous • NOTE: Microsoft® stopped supporting Internet Explorer™ 8 and Internet Explorer™ 9 in January 2016 and will stop support for Internet Explorer™ 10 in January 2020. Beginning with the release of TI 10, we no longer support Internet Explorer™ 10. Users accessing TI with this and older browsers will see, in some cases, a degraded experience and may have trouble using certain features.
Client Software	• For Edit Online Support, Microsoft Office 2010 SP1 or higher • Optional: Adobe Acrobat, Acrobat Standard, or Professional version 8 or higher may be installed in addition to the included PDF Viewer. • For SAS Datasets, SAS Viewer or compatible software must be installed. The free version is available here: https://support.sas.com/downloads/browse.htm?fil=&cat=74
Optional Add-Ons	• DocuSign Standard and DocuSign 21 CFR Part 11 (Latest Cloud Versions) • Adobe Sign (Latest Adobe Document Cloud Version)

9. Changes

Legend for Impacts

eFeasibility v2.7.2 has been released with these enhanced features and defect fixes. These tables use the following definitions of customer Impact:

- **Blocker:** A Blocker defect refers to a critical issue that completely prevents further progress in development or testing.

- **Critical:** A core functionality returns invalid results or does not function as expected.

- **Major:** This Defect has an impact on basic functionality.

- **Minor:** There may be a small impact on business in specific use cases.

Legend for Offering/Room Types

- eFeasibility
- CTMS

TRIAL INTERACTIVE

A. NEW/ENHANCED FEATURES

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-185	eFeasibility CTMS	This improvement integrates Site Feasibility data into CTMS to streamline clinical trial operations, enhance data accuracy, and improve decision-making. **Key Enhancements:** • **Improved Site Selection**: Enables CTMS users with comprehensive site feasibility data to support informed site selection decisions. • **Increased Efficiency**: Removes the need for manual data entry, saving time and resources while reducing potential data entry errors. • **Enhanced Compliance**: Ensures that critical site feasibility data is readily available to meet regulatory requirements.	Yes	No	Minor	**Affected Users:** Manager **Impact:** This improvement has a minor impact on integrating site feasibility data directly into CTMS.
EF-191	eFeasibility	A new 'Survey Sent' column has been added to the Manage Columns grid, allowing users to track the original date a survey was sent to each recipient. Previously, this information was unavailable, and the only timestamp shown was Last Updated, which changed whenever a record was modified and did not reflect the survey's initial send date.	No	No	Minor	**Affected Users:** All User **Impact:** This improvement has a minor impact on the grid and the Manage columns grid.

TRIAL INTERACTIVE

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-192	eFeasibility	This feature expands the memory allocation to support larger attachments in surveys. The change addresses issues experienced by users, where attaching larger files caused the memory limit to be exceeded.	No	Yes	Minor	**Affected Users:** All User **Impact:** This improvement has a minor impact on increasing memory allocation to support video attachments in surveys.
EF-193	eFeasibility	This enhancement introduces a pop-up notification dialog to inform users of the current 30-minute session timeout. **Key Features:** • The pop-up displays the 'Stay Logged In' and 'Logout' buttons along with the following message. "Your session is about to expire. Do you want to stay logged in?". • The session timer is refreshed if the user selects 'Stay Logged In'. • Users are automatically logged out if no action is taken.	No	Yes	Minor	**Affected Users:** All User **Impact:** This improvement has a minor impact on user sessions by introducing a timeout notification.
EF-194	eFeasibility	This enhancement will provide an improved user interface for Form-level Settings. The general page includes a control to enable CTMS integration and organizes existing settings into logical sections to enhance the user experience.	No	Yes	Minor	**Affected Users:** All Users **Impact:** This improvement has a minor impact on the general page by improving the user interface.

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-195	eFeasibility CTMS	The CTMS interoperability has been improved by enhancing data exchange between the eFeasibility module and the Clinical Trial Management System (CTMS). **Key Features:** • Receive the site list in the form within the integration.	Yes	No	Minor	**Affected Users:** Manager **Impact:** This improvement has a minor impact on the CTMS interoperability.
EF-199	eFeasibility	The user experience within the eFeasibility form has been enhanced to usability for site users. **Key Features:** • The Reference section will now be **expanded by default** when the form is opened by a site user. • The label of Reference has been updated to **Attachments** and **icon** is changed. • The Supporting Documents label has been renamed to **Submit Documents**.	No	Yes	Minor	**Affected Users**: All Users **Impact Summary**: **:** This enhancement has a minor impact on the eFeasibility form interface.

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-201	eFeasibility	This feature enhances the ability to reassign the sent form to a different contact email to improve flexibility in managing forms. **Key Enhancements:** • Feasibility Managers can now **re-assign forms** that have not been started to a different site contact. • Once re-assigned, the **new assignee becomes the complete owner** of the form, and the original site contact will no longer have access. • The system will **prevent re-assignment** if the CDA has been already signied by original assignee. In such cases, a **new form** must be issued to the new site contact.	No	Yes	Minor	**Affected Users**: Managers **Impact**: This enhancement has a minor impact on the reassigning form.

B. DEFECT RESOLUTIONS

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5488	eFeasibility	Special characters appeared as junk characters in bulk downloaded PDF files.	Major	This bug had a major impact on the Display of special character in the downloaded PDF File. The issue is resolved ensuring all special characters now render properly in bulk downloaded PDFs.
TPTEF-5489	eFeasibility	An issue was identified when a new contact is created, but not added under the custom group.	Minor	This bug had a minor impact on the Custom Group. The issue has been resolved by displaying the newly created contact under the custom group.
TPTEF-5492	eFeasibility	The pie chart based on survey responses was not displaying the "Sent, No response" data segment correctly. It was showing null values.	Major	This bug had a major impact on survey reporting, as the chart did not represent the "Sent, No response" value. The issue has been resolved now by displaying all the value for "Sent, No response," accurately.
TPTEF-5535	eFeasibility	On mobile view, the button with Section moved left and users could not see the sections.	Major	This bug had a major impact on mobile view. The issue has been resolved by correcting the mobile layout alignment, ensuring that section buttons are properly visible and accessible.
TPTEF-5536	eFeasibility	In Manage Columns, the Survey Sent Date column was selected by default but the field did not appear.	Minor	This bug had a minor impact on Manage Columns. The issue has been resolved by ensuring that the Survey Sent Date column is unchecked by default and displays correctly when selected.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5537	eFeasibility	The Cancel, Enable and Save buttons were misplaced in TI Approval Settings at normal zoom levels.	Trivial	This bug had a Trivial impact on the TI Approval setting. The issue has been resolved by correcting the button alignment, ensuring consistent placement across zoom levels.
TPTEF-5538	eFeasibility	Submitted form responses could not be viewed. A new tab opened but kept loading indefinitely without displaying the survey.	Major	This bug had a major impact on viewing submitted form responses. The issue has been resolved by fixing the form response rendering process. Submitted responses now load and display correctly in a new tab.
TPTEF-5539	eFeasibility	The form title was misaligned and not displayed at the center across different screen resolutions.	Minor	This bug had a minor impact on the user interface. The issue has been resolved by adjusting the layout to ensure that the form title is consistently centered across all screen resolutions.

10. Open Defects

eFeasibility v2.7.2 has been released with these known issues. This table uses the following definitions of severity:

- **Blocker:** A Blocker defect refers to a critical issue that completely prevents further progress in development or testing.

- **Critical:** A core functionality returns invalid results or does not function as expected.

- **Major:** This Defect has an impact on basic functionality.

- **Minor:** There may be a small impact on business in specific use cases.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5414	eFeasibility	When a user deletes a group, the Project Activity log entry does not capture the Group Name associated with the deleted group. Instead, it only records "Remove Distribution List" without specifying the group name.	Minor	This bug has a minor impact on the display of the group name in the Project Activity log when the group is deleted. Correct system behavior will be restored.
TPTEF-5426	eFeasibility	When a submitter attempts to preview a form from the *Monitoring Visit Reports* tab, the form is not displayed. This occurs for both monitoring visit reports and recurring reports. Clicking the preview icon results in a blank screen, and the form fails to load.	Minor	This bug has a minor impact on report preparation, as Submitters cannot preview Monitoring Visit Report and recurring report forms before creation. Based on the expected behavior, clicking Preview should display the form. Correct system behavior will be restored.
TPTEF-5429	eFeasibility	The validation for Text Field with Phone content restriction does not work as expected. Even when invalid values (such as incomplete numbers, special characters, or letters) are entered, the system accepts them without enforcing the restriction. This allows invalid phone numbers to be saved and exported through the CSV file and subsequently uploaded back without error.	Minor	This bug has a minor impact on survey data integrity, as invalid phone number entries are not blocked by the content restriction. Correct system behavior will be restored.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5430	eFeasibility	When exporting survey responses with the option 'Export all sub-field values as separate columns' enabled, the generated CSV file does not include sub-fields as distinct columns.	Minor	This bug has a minor impact on survey exports since sub-fields are not properly separated into individual columns in the CSV file. Correct system behavior will be restored.
TPTEF-5431	eFeasibility	While submitting Recurring Forms, users with the submitter role are not able to open recurring forms as expected. After submitting the form, the system displays an error message instead of the saved answers.	Minor	This bug has a minor impact on recurring form usability for the submitter role. Correct system behavior will be restored.
TPTEF-5451	eFeasibility	When exporting the Supplementary Form using the 'Responded' and 'Viewed' status filters, the exported file incorrectly generates a blank form instead of the actual Supplementary Form.	Minor	This bug has a minor impact on the Supplementary Form export. Correct system behavior will be restored.
TPTEF-5493	eFeasibility	Users are being unexpectedly logged out of the DocuSign integration interface, even while actively working.	Minor	This bug has a minor impact, as it triggers automatic application logouts. Correct system behavior will be restored.

11. Customer Support

A. REPORTING ISSUES WITH THE RELEASE

Once **TransPerfect Trial Interactive** releases a system into a Production environment, the Support Service department is responsible for providing Client and Authorized Users with technical support via phone or email. This support shall consist of commercial best efforts by **TransPerfect** to provide the User or the Client's designated personnel or helpdesk, with but not limited to the following:

- Error corrections and temporary workarounds
- Technical assistance relating to the operation of the system
- Processing service requests
- Processing configuration change requests

TransPerfect will respond in accordance with the levels of priority, as reasonably determined by **TransPerfect**. Support Services will be available at all times via phone and email from **TransPerfect** Service Desk centers set forth below:

Phone	Email	Business Hours
US: 888-391-5111 (TOLL-FREE)	help@trialinteractive.com	Available twenty-four (24) hours a day, seven (7) days a week, three-hundred-sixty-five (365) days a year

B. REQUESTING FUTURE ENHANCEMENTS

If you would like to submit requests for enhancing the system, please submit your ideas through one of the following methods:

Customer Success Manager

(CSM)

Customer Focus Group

Your CSM can submit Ideas to our Perfective Change Management on your behalf	Meet with other Trial Interactive customers for an immersive Focus Group Forum: • Focus Group Q&A • Early Access • Hosted Beta • Usability Studies

12. Approvals

Product Owner

Name: Anuj Thapar	Title: Senior Product Manager
Signature: Reason for signature: Date:	

Quality Assurance

Name: Conor McCabe	Title: Senior QA Specialist
Signature: Reason for signature: Date:	